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Intellectual Property Law Group

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To: U.S. Patent and Trademark Office – From: Christian R. Andersen
Examiner: J. PHAN Sr. Paralegal – Intellectual Property
Group Art Unit: 2645

Fax: 703-872-9314

Pages
with 14
Cover.

FORMAL SUBMISSION OF:

- 1) Transmittal Form;
- 2) Response; and

- 3) Declaration of Michael J. Strauss.

Title:

Serial No.

Filing Date:

First Named Inventor:

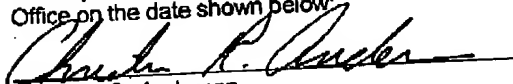
Examiner:

Atty. No.

VOICE RESPONSE APPARATUS AND METHOD FOR PROVIDING AUTOMATED VOICE
RESPONSES WITH SILENT PROMPTING
09/209,274 09/309,274
May 11, 1999
Alexander I. McALLISTER
J. PHAN
00-VE09/46 RCE 1

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:


Christian R. Andersen

Date of Transmission: January 22, 2004

91742 V1

Patent
Attorney's Docket No. 00-VE09.46 RCE 1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)	Mail Stop Non-Fee Amendment
Alexander I. McALLISTER)	
Application No.: 09/309,274)	Group Art Unit: 2645
Filed: May 11, 1999)	Examiner: J. PHAN
For: VOICE RESPONSE APPARATUS)	
AND METHOD OF PROVIDING)	
AUTOMATED VOICE)	
RESPONSES WITH SILENT)	
PROMPTING)	

AMENDMENT/REPLY TRANSMITTAL LETTER

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed is a reply for the above-identified patent application.

- ☐ A Petition for Extension of Time is also enclosed.
- ☐ A Terminal Disclaimer and a check for ☐ \$55.00 ☐ \$110.00 to cover the requisite Government fee are also enclosed.
- ☐ Applicant(s) request continued examination under 37 C.F.R. § 1.114 and enclose the ☐ \$385.00 ☐ \$770.00 fee due under 37 C.F.R. § 1.17(e).
- ☐ Applicant(s) previously submitted insert paper, on insert date, for which continued examination is requested.
- ☐ A request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) is also enclosed.

Amendment/Reply Transmittal Letter
Application Serial No. 09/309,274
Attorney's Docket No. 00-VE09.46 RCE 1
Page 2

- ☒ No additional claim fee is required.
☐ An additional claim fee is required, and is calculated as shown below:

AMENDED CLAIMS					
	No. of Claims	Highest No. Of Claims Previously Paid For	Extra Claims	Rate	Additional Fee
Total Claims		Minus		x \$18.00 =	
Ind. Claims		Minus		x \$86.00 =	
If Amendment adds multiple dependent claims, add \$290.00					
Total Amendment Fee					
If Small entity status is claimed, subtract 50% of Total Amendment Fee					
TOTAL ADDITIONAL FEE DUE FOR THIS AMENDMENT					

- ☐ A claim fee in the amount of \$ _____ is enclosed.
☐ Charge \$ _____ to Deposit Account no. 07-2347.

To the extent necessary, a petition for an extension of time under 37 C.F.R. § 1.136 is hereby made. Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 07-2347 and please credit any excess fees to such deposit account.

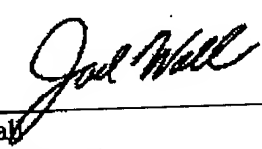
Amendment/Reply Transmittal Letter
Application Serial No. 09/309,274
Attorney's Docket No. 00-VE09.46 RCE 1
Page 3

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES GROUP INC.

By: _____


Joel Wall
Reg. No. 25,648

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Date: January 22, 2004

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Docket No.: 00-VE09.46 RCE 1
(PATENT)

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Alexander I. McAllister

Application No.: 09/309,274

Group Art Unit: 2645

Filed: May 11, 1999

Examiner: J. Phan

For: VOICE RESPONSE APPARATUS AND
METHOD OF PROVIDING AUTOMATED
VOICE RESPONSES WITH SILENT
PROMPTING

RESPONSE

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated October 22, 2003, Applicant submits herewith the Declaration of Michael J. Strauss.